

MyAXA Healthcare - Limitation of liability

General

Welcome to the website MyAXA Healthcare of Inter Partner Assistance nv, Louizalaan 166, B 1 - 1050 Brussels - Belgium – Tel.: +32 2 550 49 70 (on weekdays from 8 am to 5 pm) / Email: <u>myaxahealthcare@axa.be</u> Insurance company authorised under code number 0487 and registered with company number RPR Brussels -BE 0415.591.055, hereafter called "Axa Assistance".

Information and liability

By validating your registration and/or amendments or adjustments, you declare that the information that you share is correct and complete. You also commit to regularly check the correctness of the information that you provided during or after your registration and to complete this and, if necessary, to correct the inaccuracies or outdated information or to contact AXA Assistance to implement the necessary corrections. AXA Assistance declines all responsibility for the inaccuracy of the personal data that you have registered in MyAXA Healthcare and/or have provided in this manner.

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a) You undertake to:

use the website as a prudent man, in accordance with the general applicable legal and contractual terms and conditions and in accordance with the objectives and functionalities of the website MyAXA Healthcare;

- b) not to use the information on the website in an unlawful, unauthorised or fraudulent way nor in a way which infringes the rights of AXA Assistance or of third parties;
- c) not to make use of the website in a manner which damages the website itself or the software or hardware or content in connection to this website or whereby the function of the website is entirely or partially, temporarily or permanently, prevented or interrupted.

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IBAN: BE84 3101 8018 4559 - BIC: BBRUBEBB - ING 310-1801845-59 - RPM Bruxelles/RPR Brussel - BE 0415.591.055 Entreprise d'assurances agréée sous le n° de code 0487 / Verzekeringsonderneming toegelaten onder codenummer 0487 stage from your hard disk. Please note that browsing the website will be less easy or even impossible when you reject cookies. Please consult the help function of your internet browser thereto.

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During your visit you have the possibility to

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- b) send an email with certain data to AXA Assistance. Hereby the email address and the data provided by AXA Assistance will be kept in a database and will be processed for purely internal purposes, such as the management of insurances, customer management, direct marketing, statistic and actuarial studies, the combating of fraud/money-laundering/financing of terrorism and the management of disputes and contestations. The provided data can, however, also be transferred to third parties or the partners or companies connected to AXA Assistance.

Privacy protection, safety regulations, right of access and control

AXA Assistance undertakes to the best of its ability to guarantee the protection of all personal data via technical safety instructions and an adequate safety policy regarding all her employees, subcontractors and external service providers. We ask to thoroughly read the content of the form « Privacy policy » available on the website MyAXA Healthcare.

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All comments regarding these general terms and conditions should be addressed to <u>customer.care.bnl@axa-assistance.com</u>. Save where the mandatory provisions of the law provide otherwise, the Belgian law applies to these terms and conditions. In case of disputes only the courts of Brussels have jurisdiction.